**SUBJECT: Notification of serious non-performance feedback results**

For the kind attention of [Supplier name]

With this notification we would like to communicate you the detection of a *serious non-performance feedback* related to your company*,* recorded during the [Tender process/execution of the contract] number [Tender process number/contract number].

Please note that, in accordance with the instructions provided on the e-procurement platform and in line with eni procedures, *feedback* collected on suppliers can be aggregated in order to define *performances* indexes used to activate improvement plans, take actions on suppliers’ qualification status and on contract strategy, where required by procedures and permitted by applicable law.

Kind regards.

* Information on supplier serious non-performance feedback

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| --- | --- | --- |
| ***Supplier*** | *[Supplier name]* | *[SAP code]* |
| ***Tender process***  ***/contract*** | *[tender process number]/[contract number]* | |
| ***CC reference*** | *[CC]* | |
| **Tender process/contract subject** | *[tender process subject]/[contract subject]* | |
| **Serious non-performance area:** *[Technical, Economic, HSE, Commercial behavior, Compliance]* | | |
| **Serious non-performance description:** *[please describe the conducts that triggered the serious non-performance detection and the potential impacts on eni business]* | | |